



MARITIME AND PORT AUTHORITY OF SINGAPORE

PORT MARINE NOTICE  
NO. 31 OF 2025

20 Mar 2025

Shipping Community  
Harbour Craft Community  
Pleasure Craft Community

**Scheduled Maintenance for ICA System (05 Apr 2025)**

1 The Immigration & Checkpoints Authority of Singapore (ICA) will be carrying out a scheduled maintenance of the ICA CREW system on the following dates:

- **5 Apr 2025 (Sat) 2100hrs to 6 Apr 2025 (Sun) 0900hrs**

2 ICA's circular on the scheduled maintenance of the ICA CREW system is attached as **Annex**.

3 Any queries relating to this circular should be directed to ICA PCS at:  
[ICA\\_CREW\\_Administrator@ica.gov.sg](mailto:ICA_CREW_Administrator@ica.gov.sg)

CAPT CHONG JIA CHYUAN  
PORT MASTER  
MARITIME AND PORT AUTHORITY OF SINGAPORE



19 Mar 2025

### **Scheduled Maintenance for ICA System (22 Mar 2025)**

ICA system will undergo maintenance on following dates:

- **5 Apr 2025 (Sat) 2100hrs to 6 Apr 2025 (Sun) 0900hrs**

During the maintenance period, ICA e-services in digitalPORT@SG™ will not be available. Shipping agents/ ferry operators are advised not to submit any ICA applications during this period as the applications will not be processed.

2 For urgent application (e.g., arrival, departure, sign-on, sign-off) during the maintenance period, shipping agents can access the CREW FormSG via <https://go.gov.sg/vesselandcrewmatters> or QR code.



3 Shipping agents can contact ICA PCS at [ICA\\_CREW\\_Administrator@ica.gov.sg](mailto:ICA_CREW_Administrator@ica.gov.sg) for further clarifications. Alternatively, for manual applications (e.g. arrival, departure, sign-on, sign-off), shipping agents can duly complete and submit the application form via the link provided in digitalPORT@SG™ Maintenance Notice during the maintenance period.