



MARITIME AND PORT AUTHORITY OF SINGAPORE

PORT MARINE NOTICE
NO. 27 OF 2025

07 Mar 2025

Shipping Community
Harbour Craft Community
Pleasure Craft Community

Scheduled Maintenance for ICA System (09 Mar 2025)

1 The Immigration & Checkpoints Authority of Singapore (ICA) will be carrying out a schedule maintenance of the ICA CREW system on the following date:

- **09 Mar 2025 (Sunday) 1000 hrs to 2200 hrs.**

2 ICA's circular on the scheduled maintenance of the ICA CREW system is attached as **Annex**.

3 Any queries relating to this circular should be directed to ICA PCS at ICA_CREW_Administrator@ica.gov.sg

CAPT CHONG JIA CHYUAN
PORT MASTER
MARITIME AND PORT AUTHORITY OF SINGAPORE



07 Mar 2025

Scheduled Maintenance for ICA System (09 Mar 2025)

ICA CREW system will undergo scheduled maintenance, affecting the 'Application for Extension of Stay of Crew' module. The maintenance will take place on:

- **9 March 2025 (Sun), from 1000 hrs to 2200 hrs**

During this maintenance window, the 'Application for Extension of Stay of Crew' module under ICA e-services in digitalPORT@SGTM will be unavailable. Shipping agents should refrain from submitting crew stay extension applications during this period, as these submissions cannot be processed.

2 For urgent application during the maintenance period, shipping agents can access the CREW FormSG via <https://go.gov.sg/vesselandcrewmatters> or QR code.



3 Shipping agents can also contact ICA PCS at ICA_CREW_Administrator@ica.gov.sg for further clarifications.