



MARITIME AND PORT AUTHORITY OF SINGAPORE

PORT MARINE NOTICE
NO. 18 OF 2025

25 FEB 2025

Shipping Community
Harbour Craft Community
Pleasure Craft Community

Scheduled Maintenance for ICA System (04 Mar 2025)

The Immigration & Checkpoints Authority of Singapore (ICA) wishes to inform that the previously announced system maintenance for the ICA CREW system scheduled for 26 Feb 2025 (Wednesday) 2300hr to 27 Feb 2025 (Thursday) 0700hr has been rescheduled. The maintenance will now be carried out on:

- **04 Mar 2025 (Tuesday) 2300hr to 05 Mar 2025 (Wednesday) 0700hr.**

2 ICA's circular on the scheduled maintenance of the ICA CREW system is attached as **Annex**.

3 Any queries relating to this circular should be directed to ICA PCS at ICA_CREW_Administrator@ica.gov.sg

CAPT CHONG JIA CHYUAN
PORT MASTER
MARITIME AND PORT AUTHORITY OF SINGAPORE



25 Feb 2025

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During the maintenance period, ICA e-services in digitalPORT@SG™ will not be available. Shipping agents/ ferry operators are advised not to submit any ICA applications during this period as the applications will not be processed.

2 For urgent application (e.g., arrival, departure, sign-on, sign-off) during the maintenance period, shipping agents can access the CREW FormSG via <https://go.gov.sg/vesselandcrewmatters> or QR code.



3 Shipping agents can also contact ICA PCS at ICA_CREW_Administrator@ica.gov.sg for further clarifications. Alternatively, for manual applications (e.g. arrival, departure, sign-on, sign-off), shipping agents can duly complete and submit the application form via the link provided in digitalPORT@SG™ Maintenance Notice during the maintenance period.